

Brochures 2010



To protect the environment we are only printing the essential brochures. All the other products will be on the **WEB SITE** as virtual brochures.



General Conditions

The tour participant/s acknowledge receiving, reading and agreeing to the terms and conditions set forth below, covering the tour packages operated by TourCrafters, Inc., 28085 N. Ashley Circle, Libertyville, IL 60048, Tel- 1-800-621-2259 or 1-800-ITALY-95.

Published rates: The package tours published in this brochure are not offered at net cost. Included in the price are costs of preparation, printing and distribution of folder, communication, administration, operation costs and mark-up. Prices are valid from January to October 2010. Prices of the air and land packages are inclusive of transportations as specified. Prices may vary - please consult our reservationists. **The price of the air and land arrangements is based on tariff and exchange rates, prevailing on the day when the brochure was prepared and it is therefore subject to variation, until final payment is received. Variation might occur due to the devaluation of the US Dollar against Euro, and the VAT tax increase. If the US Dollar devalues by more than 5%, TourCrafters reserves the right to increase prices accordingly. All prices are in US Dollars.** PLEASE NOTE, in case of a human or computer billing error, we reserve the right to re-invoice for the correct amount. A full refund will be made to passengers not wishing to pay increases provided that the passenger's written cancellation is received by TourCrafters, Inc. within 5 days after price increase notification.

Charge It: We honor Visa, MasterCard, Discover so you can pay for any of our tours conveniently, provided we have a signed Tourcrafters clients contract, validated and signed by the credit card holder. Restrictions may apply.

Brochure Printing Disclaimer: The tour operator is not responsible for any typographical or printer errors.

Insurance: Health, accident, baggage and trip cancellation & interruption insurance is available. Due to our firm cancellation policy, we strongly recommend coverage. Included on each invoice is the insurance premium for that specific quote. If passengers do not want this valuable coverage, deduct it from your payment and send signed form of decline from client. Insurance must be purchased no later than your deposit due date. Insurance premium may change if booking amount changes.

Deposit payments: \$200 per person for Hotel Packages; \$200 per person for Hosted Packages; \$300 per person for Air & Land Packages; \$300 per person for Escorted tours. Deposit is required within 7 days of initial booking. For bookings under \$300 an additional \$30 booking fee will be added. Final payment for land and air arrangements is due 60 days prior to departure. Full payment accompany all tours booked less than 60 days prior to departure. If final payment is made 14 days prior to departure or less an express fee will be required (current rates apply).

Cancellations and Refunds: A \$200 fee per person will be retained for any cancellation made 60 days prior to departure, received in writing the following penalties will apply: 60-31 days 20% of booking, minimum \$250 per person; 31-16 days 30% of booking, minimum \$300 per person; 15-8 days 50% of booking, minimum \$500 per person; 7 days or less 100% of booking. **Once issued, airline and rail tickets are not refundable.** No refund for unused services while on tour.

Trip cancellation insurance is available and strongly recommended. All claims for refund have to be presented in writing to TourCrafters, Inc. no later than 3 weeks after the land package.

Reservation Changes: \$100 fee per booking will be required for each change made for all programs up to 7 days. Thereafter, no change can be made.

Hotels: TourCrafters reserves the right to provide hotels of similar category to those listed if the circumstances make it necessary, at no extra cost, nor refund to the tour members. Hotel rooms are not available before 12:00 noon. TourCrafters is not responsible for early arrivals. Porterage at the hotel is not included in the hotel prices.

Claims: Claims have to be submitted in writing not later than 21 days after return date.

Baggage: Baggage is carried at owner's own risk and insurance is recommended. Free baggage allowance: 2 checked pieces of luggage per person, either piece must not exceed 62 inches with the total dimension not to exceed 45 inches. All the land carriers, steamship lines, and other transportation companies whose services are featured in these tours are not to be held responsible for any act, omission or event during the time the passengers are not on board their conveyance. The passage contract in use by these companies, when issued, shall constitute the sole contract between the companies and the purchaser of these tours and/or passage.

Documents: Will be sent prior to departure provided full payment has been received. If full payment is received 14 days prior to departure date or less, an express fee will be required (current rates apply).

Air Fares: Any special air fare may be utilized in conjunction with the independent tours featured in this brochure. Please consult your travel agent as we solely use our contracted rates.

Fuel surcharges: packages including fuel surcharges are based upon prevailing rate at the time of the publication. Fuel surcharges are subject to change without notice due to fluctuating oil prices and the requirements of the suppliers. TourCrafters reserves the right to amend prices at any time prior to receiving your final tour payment due to increases in fuel surcharges imposed by suppliers including airlines, cruises lines. To avoid potential increases you may choose to pay in full at any time.

Holidays and Changes: During local or national holidays abroad, certain facilities such as museums, sightseeing tours and shopping may be limited. In such instances, and whenever possible, slight itinerary adjustments are made by TourCrafters to minimize inconvenience to tour members. If, however, your enjoyment might be diminished by such minor limitations, please check with the Italian Tourist Offices before selecting a departure date. Holidays, closing days and other circumstances may change the day of the week for scheduled "dining out", sightseeing and other activities.

Forum Selectin Clause: Any litigation concerning the trip, including accommodations or any other services booked through TourCrafters, may be brought only within the state of Illinois and nowhere else, and Illinois law will be applicable to any and all such litigation.

Not Included In The Tour Price: Local airport taxes, passport and visa fees, laundry, telephone calls, wines, liquors, mineral water and after dinner coffee or tea; meals not included in the itinerary, sightseeing or services other than those specifically mentioned; tips to the Tour Directors, motorcoach drivers when touring, local guides, and steward on cruises; items of personal nature, and excess baggage.

Responsibility: The responsibility of TourCrafters and the tour operator and/or their agent is limited. TourCrafters acts only as an agent for the passengers in all functions pertaining to hotel reservations and accommodations, restaurants, meals and services, sightseeing tours, and transportation of whatever nature, and assumes no liability for injury, loss damage, accident, delay or inconveniences which may be occasioned either by reason of defect or as a direct or indirect result of God, or as acts of government or other civil authorities (Wars, civil disturbances, strikes, etc.) or from any cause beyond TourCrafters control. TourCrafters can accept no responsibility for the loss or additional expenses due to delay or changes in schedule or other causes. TourCrafters reserves the right to vary itineraries in order to improve each tour, to tour members enjoyment and advantage. TourCrafters reserves the right to cancel or reschedule any tour departure in accordance with cooperation requirements and accept or retain any person as a member of these programs at any time. If TourCrafters cancels your tour due to lack of sufficient participants and you have had confirmation or deposit or made final payment, you will receive a refund of all monies. The acceptance of tickets and vouchers by the participant or by his assignee(s) shall be deemed to be acceptance by such person(s) of the conditions here stated and an acknowledgment and agreement by such person(s) that participation air carriers shall not be liable for any portions of the tour other than air transportation. The contract of carrier (i.e. passenger ticket) issued by Air France, Delta or other participating air carriers shall constitute the sole agreement between it and passenger, as supplemented by or subject to its duly filed tariffs and any applicable international and/or air domestic law and regulation.

Optional Excursions: Available at additional cost from your Hostess or Tour Director. Land Operator: Tours are operated by: Appian Line, Caf, Paolo Fanti, Italiana Tiberio, Oltrex, Verde Sicilia, Europa Limousine, Sireon Tours, Avitours and GTours. All US citizens must have a valid US passport to travel to Europe. Please apply to your local passport office to obtain the necessary application form. For non-US citizens VISA may be required. Please check with your local authorities.



Reservations for travel agent only
28085 North Ashley Circle, Libertyville, IL 60048
Ph. 1-800.621.2259 - 1-800ITALY95
847.816.6510 - Fax 847.816.6717
Open Mon-Fri 8 am - 6.30 pm Central Time
Sat 9am - 1pm Central Time
<http://www.tourcrafters.com> / e-mail info@tourcrafters.com



For reservations contact your professional travel agent